



WALKER'S

OWNER'S MANUAL

Custom Units

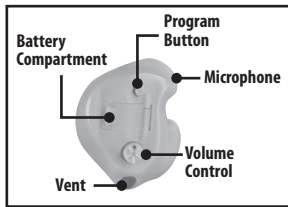
- 6 Channel Digital Circuitry
- 4 Programs
- 16 Band Graphic Equalizer
- Custom Fit



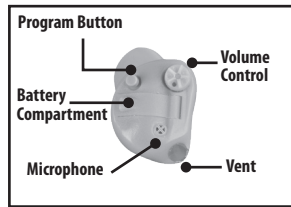
Full Shell

Canal

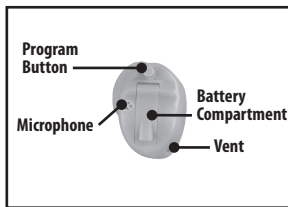
Micro-Canal



Full Shell



Canal



Micro-Canal



Vent Plugs

Battery Insertion

The Custom Unit is designed to use a size #13 or #312 battery. A zinc air type battery is recommended, but any type or brand may be used.



- To insert, remove adhesive sticker. Any moisture on the battery surface should be wiped off prior to insertion. Open the battery door and insert the battery.
- To remove the battery, open the battery door and lift the battery out of the battery door.

Low Battery Indicator: When your battery voltage is low and in need of replacement you will hear the low battery indicator. You will hear five beeps indicating that it is time to change your battery. The warning beeps will be repeated.

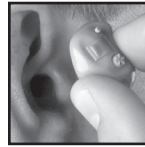
Helpful Hint: It is recommended that you leave your battery door open when not using your instruments. This will prolong the life of your batteries.

Caution: Keep batteries out of reach of children or anyone who may accidentally swallow them. Never put batteries in your mouth for any reason. Do not store batteries in medication containers or where they may possibly be mistaken for medication and accidentally swallowed. Never attempt to recharge non-rechargeable batteries.

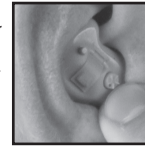
Inserting Custom Unit

Inserting your custom unit for the first time can be challenging. Until your device is fully inserted there can be feedback (whistle). It is recommended that you practice without the battery until you have perfected this procedure.

To insert your Full Shell Unit

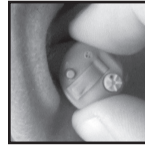


1. Hold the unit between your thumb and forefinger with the battery door facing away from your ear.

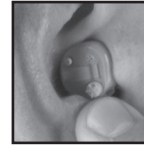


2. Gently insert the canal portion of the unit into your ear, rotating it slightly, to ensure proper placement. Be sure that the device is seated in the ear properly and comfortably.

To insert your Canal Unit



1. Hold the unit between your thumb and forefinger with the battery door facing away from your ear.



2. Gently insert the canal portion of the unit into your ear, rotating it slightly, to ensure proper placement. Be sure that the device is seated in the ear properly and comfortably.

To insert your Micro-Canal Unit



1. Hold the unit with your thumb and forefinger with the program button on top.



2. Gently insert the unit into your ear canal. Never force the unit beyond a comfortable position.

On/Off and Volume Adjustment for Micro-Canal Unit

On & Off: The unit is turned on and off by opening/closing the battery compartment door.

Volume Adjustment: The Micro-Canal unit has an automatic volume control that adjusts based off ambient noise levels.

On/Off and Volume Adjustment for Full Shell and Canal Units



On & Off: The unit is turned on and off by either opening/closing the battery compartment or by turning the volume control past the lowest setting.

Volume Adjustment: The volume level of the unit can be adjusted by turning the volume control clockwise to increase the volume and counter-clockwise to reduce the volume. The unit will beep indicating the volume level is in the middle.

Cleaning Custom Units

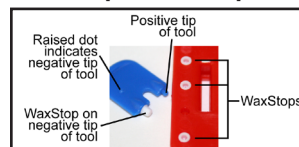
It is very important to keep the device as clean as possible. Wax buildup is the number one cause of instrument failure. In order to keep it working properly it is important that you clean your device daily.

Wipe your device clean with a soft, dry cloth, carefully removing any traces of wax and debris. A cleaning tool is provided to assist you in cleaning the vent in your device.

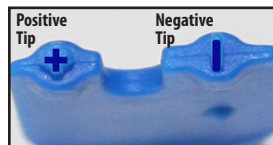
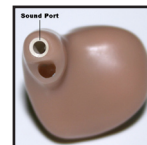
Wax Protection

Wax protection systems are used to accumulate wax and debris before it reaches the components of your device; using this system in your Custom Unit makes wax accumulation easier to clean and can prevent damage to the internal components of your device.

Wax Stop and Wax Stop Tool



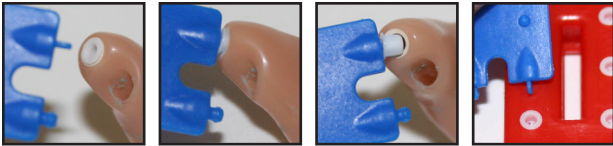
Sound Port



Tip of Wax Stop Tool

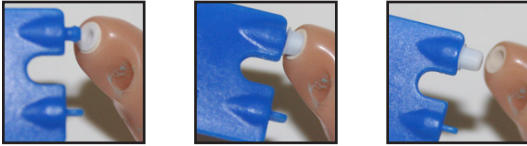
The Stop Tool has a positive and a negative tip. The negative tip has a raised dot above it. The Wax Stop is inserted into the sound port of the device.

To Insert



1. Place a Wax Stop on the negative tip of the Wax Stop tool.
2. Insert the Wax Stop into the sound port of your device.
3. Remove the Wax Stop tool, leaving the Wax Stop securely in place.

To Remove



1. Place the positive tip of the Wax Stop tool into the Wax Stop in your device.
2. Remove the Wax Stop tool, pulling the Wax Stop out of the sound port.
3. The Wax Stop can be cleaned by soaking in hot water for 10 minutes with a mild detergent. Once thoroughly dried they can be reused.

Common Problems & Solutions

Problem	Possible Cause	Solution
Feedback or Whistling	Ear wax accumulation in ear canal or tip	Replace Wax Stop
No Sound	Microphone opening or tip clogged with wax or debris	Replace Wax Stop
	Battery dead	Replace battery
Fades and/ or Intermittent	Dirty, corroded, weak or dead battery	Replace battery

Venting

The custom units come with a solid vent installed. When worn in loud environments the solid vent plugs should be used for full sound protection. Venting is useful for pressure relief and providing ventilation to the ear canal to help prevent moisture buildup. Proper venting will also make your own voice sound more natural to you. To change a vent plug first remove the existing plug. Insert the new vent plug into the plug before removing it from the plug tree. Push the vent plug firmly until it is completely inserted. Vent plugs are tapered to make a tight fit when it is completely inserted. When it is completely inserted then break the plug free from the tree. You can trim any extruding portion of the vent plug with a small pair of scissors.

Caring for Your Custom Unit

The unit is a delicate, precision electronic device and requires special care and handling. Please read and follow the precautions listed to insure quality performance:

- Remove your batteries when your device will not be in use for prolonged periods of time.
- Do not throw or drop your device.
- Do not immerse device in liquid, water or wear during bathing, showering, or swimming.
- Do not expose device to excessive heat, such as a stove top, microwave, dash board of a hot car, or a hair dryer.
- Do not expose the device to chemicals, such as hair spray, insect repellent, perfume, or cosmetics.

Program Selection

The Custom Unit has 4 programs:

Program	Ideal For
1. General	Everyday Use
2. Crowds	Restaurants/Sporting Events/Large Meetings
3. Music/Theater	Concerts/Cinema
4. Nature	Outside/Bird Watching/Hunting

When first turned on, the unit defaults to #1, the General program. To change between programs, push the program button. You will hear a series of beeps as you change programs: one beep: program # 1, two beeps: program # 2, etc.

LIMITED WARRANTY

Walker's warrants this product to the original purchaser to be free from defects in materials and workmanship, under normal use and conditions for a period of two years parts/90 days labor from the date of the original purchase.

Under this warranty, this unit will be replaced or repaired at our option, without charge for parts or labor, excluding batteries, for a period of 90 days after the purchase. After 90 days, the cost of labor with Shipping/Handling and Insurance of \$99.95 is the customer's responsibility.

This warranty is void if any of the following occur:

1. The warranty card was not sent in at the time of purchase
2. The unit is not owned by the original purchaser at the time of the warranty claim
3. The unit has been tampered with, opened or punctured
4. The unit has been immersed in water or other liquids, allowed to be filled with dirt or dust, or otherwise physically abused
5. The 24-month limited warranty has expired

This shall be the exclusive written warranty of the original purchaser and neither this warranty or any other warranty, expressed or implied, shall extend beyond the 24-month period listed above. In no event shall Walker's Game Ear, Inc. be liable for consequential damages, consequential property damage, or consequential personal injury. (Some states do not allow limitations on implied warranties or exclusions of consequential damages, so that these restrictions may not apply to you). This warranty gives you specific legal rights, and you may have other rights, which vary from state to state.

Record serial number for future reference: Serial Number _____

Return bottom portion to: Walker's, Inc. • PO Box 535189 • Grand Prairie, TX 75053-5189
Or you can register your product online at: www.WalkersGameEar.com

Warranty Registration

Model: _____ Date of Purchase: _____

Purchased From: _____

City: _____ State: _____ Zip: _____

Primary Use: _____

Your Name: _____ Email: _____

Address: _____

City: _____ State: _____ Zip: _____

Serial #: _____

Toll-free customer support 877-269-8490
www.walkersgameear.com